# Post COVID-19 Risk Mitigation Chart

#### WHAT YOU NEED TO KNOW

As a result of COVID-19, existing strategic priorities have shifted in focus and importance. Leadership teams need to be discussing how to make pivoted changes more permanent where applicable and how to roll back others while continuing to keep the organization healthy moving forward.

We have found that if you take the necessary steps to reinforce operations, improve services for patients, think outside the box and assist employees who are working from home to be most productive, your organization will continue to positively evolve as we move into post COVID-19 life.

Start planning for the post COVID-19 future. Think through new ways of offering services while evolving customer service.

## **Areas of Opportunity**

### Solutions

Recreating
Value
&
Redesigning
the Future

During a time when most hospitals and ambulatory practices are struggling with the shock of the crisis, an influx of patients or a complete restructure of services, organizations should be reinforcing leadership roles and focusing on morale.

As executives are considering how to recreate value in their present state, it is also critical to be managing the big picture while heading toward a new future. The future of your organization is directly related to the consequences of your present initiatives; therefore, <u>developing and implementing a sound strategy</u> is critically important.

Planning & Operations

Designate a full-time <u>project manager</u> to lead planning, preparation, and response to the COVID-19 pandemic. Create back up plans in case supplies run short and focus on potential exposures that might spread within the organization. Create a task force to assist in areas that are most highly impacted.

We anticipate and help mitigate the most common pain points organizations face and how project management techniques can relieve strain. An effective project manager eliminates barriers – such as lack of accountability, missing dependencies, and lack of clarity on goals – in order to create the space for each team member to thrive.

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### Areas of Opportunity

#### **Solutions**

### Workforce Restructure

The time is right to get creative. Look for ways that employees who are quarantined at home can assist in virtual care; implement a telehealth solution and reduce the number of patients coming into the office while increasing productivity; retrain or enhance skills of those who can assist but haven't worked in an ICU setting.

We align and develop your resources to leverage skill and experience while improving organizational structures and processes. We excel at creating transformational value and competitive edge for our clients.

### **Patient** Care

As we are months into the pandemic, it is becoming clearer as to which patients are at greater risk. John Lynch & Associates estimates that over 75% of healthcare leaders are currently investing in advanced analytic tools; however, most of these organizations are struggling with implementation and productive use of these products. Now is the time to train your healthcare workers and utilize your system's analytics and reporting to highlight and focus on patient populations with underlying conditions resulting in higher risk.

> We work with executives to realign and redesign critical areas of their organization to manage the present situation but also to forge ahead for healthier and prosperous post COVID-19 tomorrow. We are here for you and happy to help.